



MODEL
2007 XK

DATE
26 June 2006

NUMBER
XK501-004

SERVICE

TECHNICAL BULLETIN

SECTION: 501-00

Console Ashtray Lid Will Not Remain Open, is Slow or Noisy

AFFECTED VEHICLE RANGE:

New XK

VIN: B00001 to B03391

Model Year: 2007

CONDITION SUMMARY:

FLOOR CONSOLE ASHTRAY LID WILL NOT REMAIN OPEN, OPERATION IS SLOW OR NOISY

Situation: This bulletin has been issued to address customer concerns that the floor console ashtray lid will not remain open, or that the operation is slow or noisy.

The ashtray lid veneer may be bowing, causing the ashtray lid veneer to contact the console trim panel.

Action: Should a customer express a concern related to these symptoms, refer to the appropriate Repair Procedure detailed in this bulletin to repair or replace the floor console ashtray.

PARTS:

- C2N2605.....Ashtray assembly Qty 1 (if needed)
- JLM21204.....Squeak and Rattle Repair Kit Qty 1 (if needed)
 - JLM21205...Foam pad (included in repair kit)

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

<i>Description</i>	<i>SRO</i>	<i>Time (Hours)</i>	<i>Condition Code</i>	<i>Causal Part</i>
Apply foam pad to ashtray lid veneer	76.95.12	0.20		C2N2605
Modify ashtray cover trim panel	76.95.13	0.20		C2N2605
Replace console ashtray	76.25.25	1.30		C2N2605

Normal warranty policy and procedures apply.

NOTE: The information in Technical Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers." If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether the bulletin applies to a specific vehicle.

REPAIR PROCEDURES



NOTE: GTR lookup sequence is as follows:

GTR Home > NAS > Service Information/ X150 -XK/2007 > Workshop Manuals > New XK – Workshop Manual > Bookmark "Body and Paint/501-12: Instrument Panel and Console" Link "Floor Console Finish Panel (76.47.26)"



CAUTION: Care must be taken to prevent damage to console trim and veneer panels.

REPAIR NOISY OR SLOW ASHTRAY LID OPERATION

1. If the ashtray lid is noisy or slow when operating, refer to GTR section 501-12 operation 76.47.26 and remove the floor console veneer panel.



CAUTION: To avoid damage to the components, the hooked screwdriver, or suitable tool, must be carefully inserted as high up the ashtray cover panel as possible when releasing the clips to remove the ashtray cover panel. (Arrowed in Figure 1)

2. Using a thin hooked screwdriver, or suitable tool, release the two clips securing the ashtray cover panel. (Arrowed in Figure 1)
3. Remove the ashtray cover panel.
4. Check operation of ashtray lid.
5. If the ashtray lid operation 'noise' has disappeared or the 'slow' operation has been resolved, modify the ashtray cover panel as follows:
 - Select a suitable fine file.
 - Lightly file along the lower edge of ashtray cover panel, removing only enough material to allow smooth operation of the ashtray lid. (Figure 2)
6. Install the ashtray cover panel.
7. Verify that the lid operates properly and no noise is present.
8. Refer to GTR Workshop Manual, section: 501-12 operation 76.47.26 and install the floor console veneer panel.

Figure 1

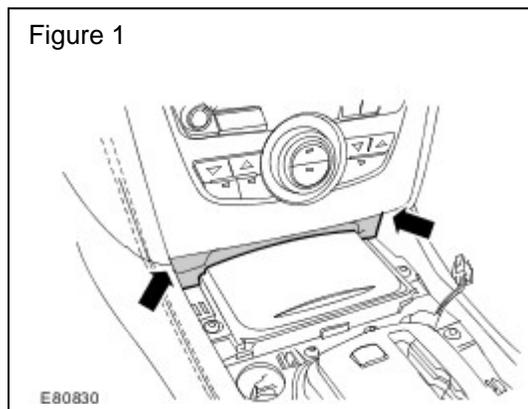
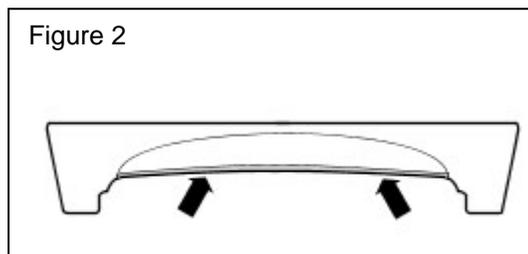


Figure 2



REPAIR ASHTRAY LID LATCHING

1. If the ashtray lid will not remain open, refer to GTR section 501-12 operation 76.47.26 and remove the floor console veneer panel.
2. Using a thin screwdriver, or suitable tool, hold the ashtray lid a quarter of the way open. (Solid arrow in Figure 3)
3. Pull the veneer towards the rear of the vehicle to release the four securing clips. (Dashed arrow in Figure 3)
4. Slide the ashtray lid veneer panel off to remove.
5. Check operation of ashtray lid.
6. If the ashtray lid latches, perform the following:
 - Cut a piece of foam pad to the dimensions 22.5 mm x 15 mm (0.9 in. x 0.6 in.) as illustrated. (Shaded in Figure 4)
 - Apply the foam pad to the back of the ashtray lid veneer between the tabs as illustrated. (Arrowed in Figure 4)
 - Slide the ashtray lid veneer panel onto the ashtray lid to install.
 - Open the ashtray lid until audible 'clicks' are heard, confirming engagement of the four veneer panel securing clips.
7. Verify proper operation of the ashtray lid.
8. If noise is heard or the operation is slow, perform the operations detailed in **REPAIR NOISY OR SLOW ASHTRAY LID OPERATION** section of this bulletin.

Figure 3

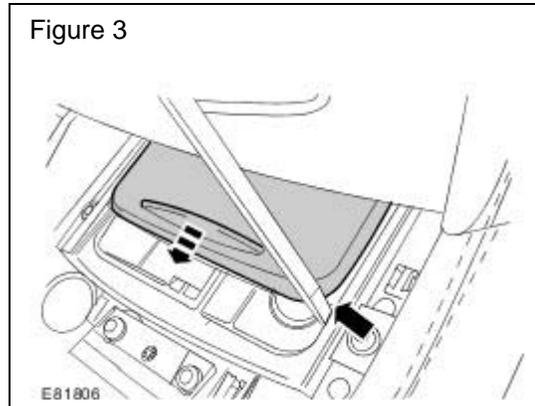
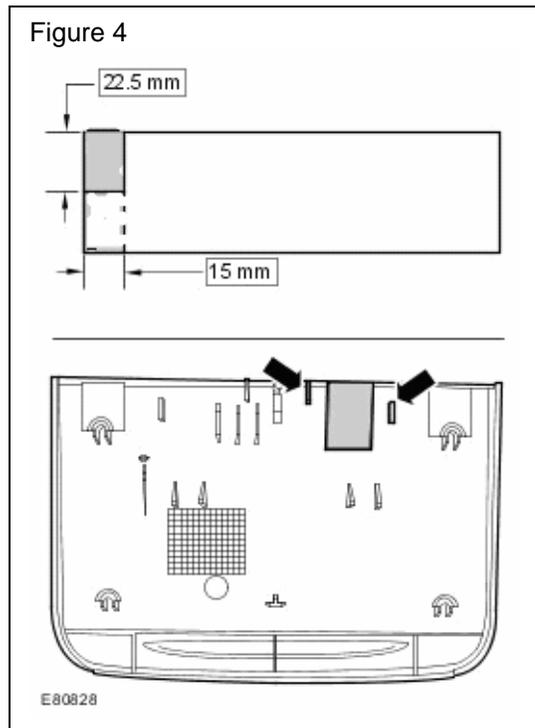


Figure 4



9. If the ashtray lid will not latch, perform the following:
 - Refer to GTR Workshop Manual section 501-12 operation 76.25.01, and remove the floor console to gain access to the ashtray securing screws.
 - Remove the ashtray securing screws and the ashtray from the floor console.
 - Verify that the ashtray lid latch is installed.
 - If the latch is not installed (X-marked in Figure 5), install a new ashtray assembly (C2N2605).
 - If the latch has become detached, install the latch correctly. (✓-marked in Figure 5)
 - If the ashtray lid still does not latch, install a new ashtray assembly (C2N2605).

10. Refer to GTR Workshop Manual, section: 501-12 operation 76.25.01 and install the floor console.

11. Verify proper operation of the ashtray lid.

